



Warranty Request Compressor or Parts

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|------------------------------|--|
| Customer Billing Reference # | |
| Factory Use Only | |
| Claim Number | |
| Invoice Number | |

| Information | Owner | Servicer | Distributor |
|------------------|---------|----------|-------------|
| Name | | | |
| Address | | | |
| City, State, Zip | | | |
| Phone Number | () | () | |

| | |
|-----------------------|-------------------|
| Product Serial Number | Installation Date |
| Product Model Number | Fail Date |

| Quantity | Part Number | Task Code (Or Description) |
|----------|-------------|----------------------------|
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| | | |

Compressor tag return required for all warranty compressors when part return is not required

For a Parts Warranty Only, (not unit warranty) input original Parts Invoice #.

| Failure Description | | | | | | | | |
|---------------------------------------|---|---|--|--------------------------------------|------------------------------------|-------------------------------------|---------------------------------------|-------------|
| TASK CODE | DESCRIPTION | TASK CODE | DESCRIPTION | | | | | |
| PRT 011 | ELECTRICAL, CALIBRATION OR WRONG SETTINGS | PRT 035 | MECHANICAL, NOISY OR ROUGH OR OUT OF BALANCE | | | | | |
| PRT 012 | ELECTRICAL, CURRENT UNBALANCE | PRT 036 | MECHANICAL, OVER HEATED (NON-ELECTRICAL) | | | | | |
| PRT 013 | ELECTRICAL, FAILED OR BURNED OR SHORTED OR GROUNDED OR OVERHEATED | PRT 037 | MECHANICAL, PAINT PROBLEM OR APPEARANCE OR RUNS ETC. | | | | | |
| PRT 014 | ELECTRICAL, INTERMITTENT OR ERRATIC | PRT 038 | MECHANICAL, PLUGGED OR RESTRICTED | | | | | |
| PRT 015 | ELECTRICAL, LOOSE OR TERMINAL FAILURE | PRT 039 | MECHANICAL, SEIZED OR STUCK | | | | | |
| PRT 016 | ELECTRICAL, MIS-WIRED OR WIRING PROBLEM | PRT 030 | MECHANICAL, NOT DESCRIBED ABOVE (ADD COMMENT) | | | | | |
| PRT 017 | ELECTRICAL, SOFTWARE OR PROGRAMMING BUGS | PRT 055 | RECEIVING ERRORS, MISSING, LINE ITEMS | | | | | |
| PRT 010 | ELECTRICAL, NOT DESCRIBED ABOVE (ADD COMMENTS) | PRT 056 | RECEIVING ERRORS, QUANTITY WRONG, LINE ITEMS | | | | | |
| PRT 021 | LEAK, BRAZE OR WELD | <table border="1" style="width: 100%; border-collapse: collapse;"> <tr style="background-color: #333; color: white;"> <th style="text-align: left;">Required For Compressor Failure Only</th> </tr> <tr> <td>Defective Compressor Model # _____</td> </tr> <tr> <td>Defective Compressor Serial # _____</td> </tr> <tr> <td>Replacement Compressor Serial # _____</td> </tr> <tr> <td>Other _____</td> </tr> </table> | | Required For Compressor Failure Only | Defective Compressor Model # _____ | Defective Compressor Serial # _____ | Replacement Compressor Serial # _____ | Other _____ |
| Required For Compressor Failure Only | | | | | | | | |
| Defective Compressor Model # _____ | | | | | | | | |
| Defective Compressor Serial # _____ | | | | | | | | |
| Replacement Compressor Serial # _____ | | | | | | | | |
| Other _____ | | | | | | | | |
| PRT 022 | LEAK, FROZEN (LOW TEMPERATURE) | | | | | | | |
| PRT 023 | LEAK, GASKET OR O-RING OR THREADED OR JOINT LEAK | | | | | | | |
| PRT 024 | LEAK, PINHOLE OR PUNCTURE IN TUBE | | | | | | | |
| PRT 020 | LEAK, NOT DESCRIBED ABOVE (ADD COMMENTS) | | | | | | | |
| PRT 031 | MECHANICAL, BROKEN OR CUT OR CRACKED | | | | | | | |
| PRT 032 | MECHANICAL, CORRODED OR RUSTED | | | | | | | |
| PRT 033 | MECHANICAL, DENTED OR BENT (UNIT OR PART) | | | | | | | |
| PRT 034 | MECHANICAL, LOOSE | | | | | | | |

To Apply the Special XL, XLI or XV Condensing Unit's Warranty Coverage to the Product Model Above, the Associated Condensing Unit's Model Number and Serial Number Must be Completed Below.

Condensing Unit Serial Number _____

Condensing Unit Model Number _____

I, as either a customer of, or a service technician employed by, Trane ("Requesting Party") do hereby certify that the above PART WARRANTY CERTIFICATION is true in all material respects this _____ day of _____, 201_____.

Name (Please print) _____ Company _____

Signature (Required) _____